

Android[™] Driver's App Update Version 1.89 Samsung Galaxy Tab[®] 4



COPYRIGHT NOTICE

This is an unpublished work protected by the United States copyright laws and is proprietary to Teletrac, Inc. and its affiliates. Disclosure, copying, reproduction, merger, translation, modification, enhancement or use by anyone other than authorized employees or licensees of Teletrac, Inc. and its affiliates without the prior written consent of Teletrac, Inc. and its affiliates is prohibited. This copyright notice should not be construed as evidence of publication.

DISCLAIMER

Teletrac, Inc. and its affiliates make a genuine effort to ensure the accuracy and quality of these materials. However, Teletrac, Inc. and its affiliates make no warranty whatsoever, express or implied, with respect to the completeness or accuracy of the contents herein and accepts no liability of any kind including (but not limited to) performance, merchantability, fitness for any particular purpose, or any losses or damages of any kind caused or alleged to be caused directly or indirectly from this document.

TRADEMARK NOTICES

Fleet Director[®] is a registered trademark of Teletrac, Inc.

Samsung and Galaxy Tab are trademarks of Samsung Electronics Co., Ltd.

Copyright © 2015 Teletrac, Inc. All Rights Reserved

Teletrac, Inc. 7391 Lincoln Way Garden Grove, CA 92841 <u>www.teletrac.com</u> 1.800.TELETRAC



Table of Contents

Android™ Driver App Update V1.89	3
Android™ Driver's App Map Update	11
Updating Maps via Disconnect Screen (Tablet Not Paired)	12
Updating Maps via Driver's App (Tablet Paired)	14

Android[™] Driver App Update V1.89

This document describes the process for updating the Teletrac Driver's Application for the Samsung Galaxy Tab[®] 4.Follow the steps below to update the Teletrac Driver's Application.

- 1. Turn the device off.
- 2. Press and hold the Power/Lock key until device turns on.
- 3. When the Samsung logo displays press and hold the Volume Down key until the lock screen displays.
- When the lock screen displays, **Safe mode** is shown in the lower left corner of the screen (If this does not show, repeat steps 1-4).



4. Bring the Settings option by doing a swipe down motion from the top of the screen.



Figure 2- Swipe Down Motion

5. Click on the Settings Icon.



Figure 3- Settings Icon

6. Select the General Tab.

7. Select the Application Manager Icon.



- 8. Select **Downloaded** from the Application Manager.
- 9. From the list, select Driver's App.



Figure 5- Application Manager, Downloaded

10. Select Uninstall.

Driver's App Version VC0010880	
Force stop	Uninstall

Figure 6- Driver's App Uninstall Confirmation Pop-Up

11. Confirm by selecting Uninstall.



Figure 7- Uninstall app Pop-Up

12. Press the Home button.



Figure 8- Device's Home Button

13. Remove the Micro SD card from the Micro SD Apacer Adapter.



Figure 9- Micro SD Card with Apacer Adapter

- 14. Insert Micro SD card into the Micro SD slot that is located on the bottom right side of the Samsung Tablet.
- 15. From the home page, select the **Apps** lcon.



16. From Apps select the My Files Icon.

Apps		
Play Books		

17. From My Files, select SD card.



Figure 12- My Files, SD Card Option

18. Select the teletracDriversApp.apk file.

Timeline		SD card			
Favorite folders	~		Ō		
① Device s	torage	$\overline{}$		-	-

Figure 13- TeletracDriversApp.apk

- 19. The Install blocked pop-up displays, select Settings.
 - This will take you to the Samsung OS Setting menu.

Install blocked		
For security reasons, your device is currently set to block installation of applications not obtained from Play Store. To change this, go to Settings > Security > Unknown sources.		
Cancel	Settings	

Figure 14- Install blocked Pop-Up

- 20. Scroll down the right menu until you see **Unknown sources** in the Device administration section.
- 21. Select Unknown sources.



Figure 15- Unknown Sources Option

22. The Unknown sources pop-up will display, select OK.

Unknown sources			
Installing from unknown sources may be harmful to your device and personal data. By tapping OK, you agree that you are solely responsible for any damage to your device or loss of data that may result from using these applications. Mllow this installation only.			
Cancel	ок		
Figure 16- Unknown Sources Pop-Up			

- Leave Allow this installation only button checked.
- 23. The **Driver's App** pop-up will display, click **Next** to go through the **Privacy** and **Device access information.**

Oriver's App				
Do you want to install this application? It will get access to:				
Privacy				
read phone status and identity				
precise location (GPS and network-based)				
 modify or delete the contents of your USB storage read the contents of your USB storage 				
find accounts on the device				
C	ancel	Next		

Figure 17- Drivers App, Next Pop-Up

24. Select Install.

The application will install in approximately 30 seconds.

Oriver's App			
Do you want to install this application? It will get access to:			
reorder running apps			
retrieve running apps			
draw over other apps			
control vibration			
prevent tablet from sleeping			
<pre>expand/collapse status bar</pre>			
$\left. \underbrace{ - \underbrace{ I }_{ - I } }_{ I - I } \right $ mock location sources for testing			
Cancel Install			

Figure 18- Driver's App, Install Pop-Up

25. The Driver's App pop-up displays, select Done.

Oriver's App	
✓ App installed.	345
Done	Open

Figure 19- Driver's App, Open Pop-Up

26. To restart the Samsung device press and hold the power button on the upper right side of the tablet, the **Device options** pop-up displays, select **Restart.**

Device options	
Over off	
Airplane mode Airplane mode is OFF	
🖏 Restart	

Figure 20- Device options pop-up, Restart Button

27. The Restart pop-up will appear, click OK.

Restart	
Device will restart.	
Cancel	ОК
Figure 21- Restart Pop-Up	

- 28. Swipe the screen to unlock the tablet
- 29. Then Select the Driver's App then select Always.



Figure 22- Home Default Pop-up, Driver's App

30. The Clear defaults pop-up appears, click OK

Clear defaults		
Clear default app settings by going to Settings > General > Default applications.		
	ОК	

Figure 23- Clear defaults Pop-Up



The Drivers Application will begin loading.

Figure 24- Driver's Application Splash Screen

Android[™] Driver's App Map Update

Once the application has been installed, the map needs to be updated. Depending on whether or not the tablet is paired to the Bluetooth device, you will use one of the following methods to update the map:

- Proceed to the appropriate section based on one of the possible screens you see below.
- Updating Maps via Disconnect Screen (Tablet not Paired)



Figure 25- Disconnect Screen

Updating Maps via Driver's App (Tablet Paired)



Figure 26- Driver's App Main Screen

Updating Maps via Disconnect Screen (Tablet Not Paired)

Use the following instructions if you are not paired to the Bluetooth device.

1. Select the **click here** hyperlink found in the last sentence as displayed in the image below.



Figure 27- Click here hyperlink

2. The Update via SD card... pop-up appears, click Update Maps

Update via SD card		
Cancel	Update Maps	Update Application
Figure 28- Update via SD Card Button		

- 3. The **Extracting map file** pop-up displays, this will take approximately 5-10 minutes to extract.
 - Please do not remove SD card or press system button (power, back, home, or menu) until Extracting map files is complete.



Figure 29- Extracting Map Files Pop-Up

4. Once update is complete, the **File Transfer Complete** pop-up displays, select **Ok**.



- 5. Remove the SD card.
- 6. Select the Back button on the device to enter the **Teletrac Driver's** App.



Figure 31- Device's Back Button

Updating Maps via Driver's App (Tablet Paired)

Use the following instructions if you are paired to the Bluetooth device.

1. Once loading is complete, select Apps



2. Select Settings



- rigure 55- Settings icon
- 3. Select Administrator



- Figure 34- Administration Icon
- 4. A pop-up notification "Please Enter Admin Password" will be received, enter password, **teletrac7391**
- 5. Select Ok



Figure 35- Enter Admin Password Pop-Up

6. Select Update Maps



7. A pop-up notification "Maps may be updated in two ways" will be received, select **Update via SD Card.**



- 8. A pop-up notification "Extracting map file" will be received, this will take approximately 5-10 minutes to extract.
 - Please do not remove SD card or press system button (power, back, home, or menu) unit complete.



9. Once update is complete, a pop-up notification "File Transfer Complete" will be received, select **Ok**.



- 10. Remove the SD card.
- 11. Select the Back button on the device to enter the **Teletrac Driver's** App.



Figure 40- Device's Back Button



Teletrac[®] Customer Support 1-800-TELETRAC